

## **Introduction**

This document has been developed by the NHS Pharmacy Education and Development Committee Pharmacy Technician & Support Staff Group as a resource to help support career development and progression for pharmacy assistants within the NHS. The aim of this project is to scope courses and bring these together in one document.

## **Target Audience**

Pharmacy Assistants  
Education & Training Leads

## **Purpose**

- To provide examples of development opportunities available to pharmacy assistants
- To signpost to development resources
- To illustrate how specific pharmacy education and training programmes link to roles and pharmacy services

**Table 1: National Agenda for Change Profiles for Pharmacy**

Band	Band 2	Band 3
<b>Profile Label</b>	<b>Pharmacy Support Worker</b>	<b>Pharmacy Support Worker – Higher Level</b>
<b>Job statement</b>	<ol style="list-style-type: none"> <li>1. Undertakes duties in support of pharmacists e.g. dispensary duties, packing &amp; supply of medicines to wards &amp; departments, production of sterile &amp; other products</li> <li>2. Undertakes related clerical duties</li> </ol>	<ol style="list-style-type: none"> <li>1. Undertakes duties in support of Pharmacists e.g. dispensary duties, packing &amp; supply of medicines to wards &amp; departments, production of sterile &amp; other products, including chemotherapy products</li> <li>2. Carries out reception duties in pharmacy, including handing over medication to patients</li> <li>3. Trains, supervises work of pharmacy support workers</li> </ol>
<b>Entry requirements and training</b>	<p>Good standard of education and some GCSEs at grade C or above (or equivalent) can be an advantage. Some posts may require specific GCSE grades or (equivalent) - such as A to C in English, Maths and a science subject.</p> <p>Applicants would also usually need:</p> <ul style="list-style-type: none"> <li>• good communication skills</li> <li>• the ability to read and carry out instructions</li> <li>• the ability to pay attention to detail</li> <li>• manual dexterity</li> </ul> <p>Pharmacy assistants will train on the job and work towards a Level 2 NVQ Certificate in Pharmacy Service Skills (QCF).</p>	

**Table 2: Suggested Career Pathway and roles for Pharmacy Assistants**

<b>Band 2 - Pharmacy Assistant</b>	<b>Band 3 - Senior Pharmacy Assistant</b>
<b>Pharmacy support worker</b>	<b>Pharmacy Support Worker – Higher Level</b>
<b>Dispensary Duties</b>	
<b>Technical Services</b>	
<b>Stores/Distribution Duties</b>	<b>Stores/Distribution Supervisor</b>
	<b>QA Duties</b>
<b>Procurement</b>	
	<b>Training of pre-registration staff, other pharmacy support workers</b>

**Table 2 NB:** These bandings are illustrative only. The banding of specific jobs depends on local responsibilities and duties and is a matter for local decision.

**Education & Training Programmes to Support Roles for Pharmacy Assistants**

**Table 4: Signposting**

The following tables contain a list of training resources relevant to the specific roles within different areas of pharmacy that are available nationally and within the different regions. This information has been provided by local and regional training providers however the list is not exhaustive and there may be other NHS and non NHS training providers offering support to pharmacy assistant roles in the form of day courses through to distance learning programmes. The training provisions listed may be accessed online and in a workshop/workbook approach.

<b>Patient Services</b>		
<b>Regions</b>	<b>Pharmacy Assistant</b>	<b>Senior Pharmacy Assistant</b>
<b>Berkshire</b>	<ul style="list-style-type: none"> <li>▪ <b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></li> </ul>	
<b>East Midlands</b>	<ul style="list-style-type: none"> <li>▪ <b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></li> <li>▪ <b>Level 2 Certificate in Pharmaceutical Science</b></li> </ul>	
<b>East of England (Norfolk, Suffolk &amp; Cambridgeshire)</b>	<p><b>Level 2 Pharmacy Knowledge Programme</b>  <a href="http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/level-2-pharmacy-knowledge-programme/">http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/level-2-pharmacy-knowledge-programme/</a></p> <p><b>Dispensing Accuracy Programme</b>  <a href="http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/dispensing-accuracy/">http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/dispensing-accuracy/</a></p>	<p><b>Dispensing Accuracy Programme</b>  <a href="http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/dispensing-accuracy/">http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/dispensing-accuracy/</a></p>
<b>Kent, Surrey, Sussex (HIOW)</b>		<p><b>PODs checking NMMS</b>  <a href="http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/medicines-management/">http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/medicines-management/</a></p>
<b>London &amp; East of England (Bedfordshire, Essex &amp; Hertfordshire)</b>	<ul style="list-style-type: none"> <li>▪ <b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></li> <li>▪ <b>Level 2 Certificate in Pharmaceutical Science</b>  <a href="http://www.lpet.nhs.uk">http://www.lpet.nhs.uk</a></li> </ul>	

<p><b>National/ Other Providers</b></p>	<p><b>Buttercups Training</b> <a href="http://www.buttercups.co.uk">www.buttercups.co.uk</a></p> <p><b>Centre for Pharmacy Postgraduate Education – theLearningpharmacy.com</b> <a href="http://www.thelearningpharmacy.com">http://www.thelearningpharmacy.com</a></p> <p><b>National Pharmacy Association - Interact</b> <a href="http://www.npa.co.uk/Developing-Teams-Careers/NPA-Learning/Professional-Qualifications/Medicines-Counter-Assistant/Pharmacy-Interact/">http://www.npa.co.uk/Developing-Teams-Careers/NPA-Learning/Professional-Qualifications/Medicines-Counter-Assistant/Pharmacy-Interact/</a></p> <p><b>WCPPE learning programme</b> <a href="http://www.wcppe.org.uk/technicians-support-staff">http://www.wcppe.org.uk/technicians-support-staff</a></p> <p><b>National Skills Academy – generic skills</b> <a href="http://www.nsahealth.org.uk/e-learning">http://www.nsahealth.org.uk/e-learning</a></p> <p><b>NHS Education for Scotland</b> <a href="http://www.nes.scot.nhs.uk/pharmacy">www.nes.scot.nhs.uk/pharmacy</a></p> <p><b>SQA Pharmacy Services Development</b> <a href="http://www.sqa.org.uk">www.sqa.org.uk</a></p>	
<p><b>North East and North Cumbria</b></p>	<ul style="list-style-type: none"> <li>▪ <b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></li> <li>▪ <b>Medicines Counter Assistants – courses provided by Buttercups/NPA</b></li> <li>▪ <b>Good Clinical Practice courses provided by the Clinical Research Network</b></li> <li>▪ <b>First Aid</b></li> </ul>	<ul style="list-style-type: none"> <li>▪ <b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></li> <li>▪ <b>Good Clinical Practice courses provided by the Clinical Research Network</b></li> <li>▪ <b>First Aid</b></li> </ul>
<p><b>Northern Ireland</b></p>	<p style="background-color: #cccccc; height: 50px;"></p>	
<p><b>North West</b></p>	<p><b>City of Liverpool College, Preston’s College, The Manchester College, Trafford College, West Cheshire College</b> Level 2 intermediate apprenticeship in Health (Pharmacy) NVQ level 2 Certificate in Pharmacy Service Skills (NVQ) - stand alone Level 2 Certificate in Pharmaceutical Science - (stand alone)</p> <p><a href="http://www.preston.ac.uk/courses/apprenticeships/pharmacy/">http://www.preston.ac.uk/courses/apprenticeships/pharmacy/</a></p> <p><a href="http://www.livcoll.ac.uk/subjects/courselist/course/?subjectid=24&amp;crsid=3137">http://www.livcoll.ac.uk/subjects/courselist/course/?subjectid=24&amp;crsid=3137</a></p>	

	<a href="http://www.themanchestercollege.ac.uk/apprenticeships/courses/health-pharmacy-services-1">http://www.themanchestercollege.ac.uk/apprenticeships/courses/health-pharmacy-services-1</a> <a href="http://www.trafford.ac.uk/courses-detail?FactSheetCode=APP-35-14&amp;market=AP">http://www.trafford.ac.uk/courses-detail?FactSheetCode=APP-35-14&amp;market=AP</a> <a href="http://www.west-cheshire.ac.uk/course/961/apprenticeships-pharmacy/">http://www.west-cheshire.ac.uk/course/961/apprenticeships-pharmacy/</a>	
<b>Oxford</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF) - in house</b>	
<b>Scotland</b>	<b>SVQ Pharmacy Services Level 2</b> <a href="http://www.sqa.org.uk/sqa/enduserpdfview.htm?id=28735">http://www.sqa.org.uk/sqa/enduserpdfview.htm?id=28735</a>	
<b>South West</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b> <b>Counselling skills</b> <b>South West Accuracy Checking Pharmacy Technician Scheme</b> <b>South West Medicines Management Training Scheme</b> <a href="http://www.swmit.nhs.uk">www.swmit.nhs.uk</a>	
<b>Wales</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b> <a href="http://www.wcppe.org.uk">www.wcppe.org.uk</a>	
<b>West Midlands</b>	<b>Stoke on Trent College</b> Level 2 Intermediate Apprenticeship in Health (Pharmacy) NVQ level 2 Certificate in Pharmacy Service Skills (NVQ) - stand alone Level 2 Certificate in Pharmaceutics (QCF)- stand alone Units of either of the above for CPD/development purposes Contact - Catherine Davies 01782 208208 ext 3448 <a href="mailto:cdavi1sc@stokecoll.ac.uk">cdavi1sc@stokecoll.ac.uk</a>	
<b>Yorkshire &amp; Humber</b>	<a href="http://www.medslearning.leeds.ac.uk/">http://www.medslearning.leeds.ac.uk/</a> Mentoring Study Day Coaching for Improved Performance Study Day Medicines Management Study Day Medicines Management Scheme - individual workbooks Customer Care and Communications Study Day Pharmacy Calculations Workshop	<a href="http://www.medslearning.leeds.ac.uk/">http://www.medslearning.leeds.ac.uk/</a> Mentoring Study Day Coaching for Improved Performance Study Day Medicines Management Study Day Medicines Management Scheme - individual workbooks Customer Care and Communications Study Day Pharmacy Calculations Workshop

	<p><b>Bradford College and Sheffield College</b> Level 2 Certificate in Pharmacy Service Skills (QCF) (NVQ) Level 2 Certificate in Pharmaceutical Science <a href="http://www.bradfordcollege.ac.uk/courses/further/pharmaceutical-s-sep-2013">http://www.bradfordcollege.ac.uk/courses/further/pharmaceutical-s-sep-2013</a></p>	<p><b>Bradford College and Sheffield College</b> Level 2 Certificate in Pharmacy Service Skills (QCF) (NVQ) Level 2 Certificate in Pharmaceutical Science <a href="http://www.bradfordcollege.ac.uk/courses/further/pharmaceuticals-sep-2013">http://www.bradfordcollege.ac.uk/courses/further/pharmaceuticals-sep-2013</a> <b>ILM Team Leading</b> (run via Colleges) Level 2</p>
--	---	--

Technical Services		
Regions	Pharmacy Assistant	Senior Pharmacy Assistant
Berkshire	<ul style="list-style-type: none"> <li>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</li> </ul>	
East Midlands	<ul style="list-style-type: none"> <li>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</li> <li>Level 2 Certificate in Pharmaceutical Science</li> </ul>	
East of England (Norfolk, Suffolk & Cambridgeshire)	<p><b>Level 2 Pharmacy Knowledge Programme</b>  <a href="http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/level-2-pharmacy-knowledge-programme/">http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/level-2-pharmacy-knowledge-programme/</a></p> <p><b>Aseptics Study Programme</b></p>	<p><b>Pre and In-Process Checking (still in pilot stage)</b></p> <p><b>Aseptics Study Programme</b></p>
Kent, Surrey, Sussex (HIOW)	<p><b>Pre &amp; In Process checking (PIPC) in technical services</b>  <a href="http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/pre-in-process-checking/">http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/pre-in-process-checking/</a></p> <p><b>Fundamentals of Aseptics</b></p>	
London & East of England (Bedfordshire, Hertfordshire & Essex)	<p><b>Fundamentals of Aseptics</b></p> <p><b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></p> <p><b>Level 2 Certificate in Pharmaceutical Science</b>  <a href="http://www.lpet.nhs.uk">www.lpet.nhs.uk</a></p>	
National/ Other Providers	<p><b>NHS TSET Aseptic Processing</b>  <a href="http://www.medslearning.leeds.ac.uk">http://www.medslearning.leeds.ac.uk</a></p> <p><b>Bath ASU Aseptics Course Level 2</b>  <a href="http://www.bathasu.com/services/training/">http://www.bathasu.com/services/training/</a></p> <p><b>Open Business and Technical College Pharmaceutical Process Technology</b>  <a href="http://www.openbtcollege.com">www.openbtcollege.com</a></p>	
North East and North Cumbria	<p><b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></p>	<p><b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></p>



<b>Northern Ireland</b>		
<b>North West</b>	<p><b>City of Liverpool College, Preston's College, The Manchester College, Trafford College, West Cheshire College</b></p> <p>Level 2 Intermediate Apprenticeship in Health (Pharmacy)                  NVQ level 2 Certificate in Pharmacy Service Skills (NVQ) - stand alone                  Level 2 Certificate in Pharmaceutical Science - (stand alone)</p> <p><a href="http://www.preston.ac.uk/courses/apprenticeships/pharmacy/">http://www.preston.ac.uk/courses/apprenticeships/pharmacy/</a></p> <p><a href="http://www.livcoll.ac.uk/subjects/courselist/course/?subjectid=24&amp;crsid=3137">http://www.livcoll.ac.uk/subjects/courselist/course/?subjectid=24&amp;crsid=3137</a></p> <p><a href="http://www.themanchestercollege.ac.uk/apprenticeships/courses/health-pharmacy-services-1">http://www.themanchestercollege.ac.uk/apprenticeships/courses/health-pharmacy-services-1</a></p> <p><a href="http://www.trafford.ac.uk/courses-detail?FactSheetCode=APP-35-14&amp;market=AP">http://www.trafford.ac.uk/courses-detail?FactSheetCode=APP-35-14&amp;market=AP</a></p> <p><a href="http://www.west-cheshire.ac.uk/course/961/apprenticeships-pharmacy/">http://www.west-cheshire.ac.uk/course/961/apprenticeships-pharmacy/</a></p>	
<b>Oxford</b>	<b>In-house training</b>	
<b>Scotland</b>	<p><b>SVQ Pharmacy Services Level 2</b>  <a href="http://www.sqa.org.uk/sqa/enduserpdfview.htm?id=28735">http://www.sqa.org.uk/sqa/enduserpdfview.htm?id=28735</a></p>	
<b>South West</b>	<p><b>South West Accreditation for Pre and In-Process Checking within Aseptic Services</b>  <a href="http://www.swmit.nhs.uk">www.swmit.nhs.uk</a></p>	
<b>Wales</b>	<p><b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b>  <a href="http://www.wcppe.org.uk">www.wcppe.org.uk</a>  <b>Quality Rules DVD</b></p>	
<b>West Midlands</b>	<p><b>Stoke on Trent College</b>                  Level 2 Intermediate Apprenticeship in Health (Pharmacy)                  Level 2 NVQ Certificate in Pharmacy Service Skills (QCF) - stand alone                  Level 2 Certificate in Pharmaceuticals (QCF) - stand alone</p>	

	<p>Units of either of the above for CPD/development purposes Contact - Catherine Davies 01782 208208 ext 3448 <a href="mailto:cdavi1sc@stokecoll.ac.uk">cdavi1sc@stokecoll.ac.uk</a></p>	
<p><b>Yorkshire &amp; Humber</b></p>	<p><a href="http://www.medslearning.leeds.ac.uk/">http://www.medslearning.leeds.ac.uk/</a> Aseptics Study Day Aseptic Processing Programme - online workbook and e-learning programme Pharmacy Calculations Workshop In Process Checking Accreditation within Technical Services</p> <p><b>Open Business and Technical College</b> Pharmaceutical Process Technology</p> <p><b>Bradford College and Sheffield College</b> Level 2 Certificate in Pharmacy Service Skills (NVQ) Level 2 Certificate in Pharmaceutical Science <a href="http://www.bradfordcollege.ac.uk/courses/further/pharmaceuticals-sep-2013">http://www.bradfordcollege.ac.uk/courses/further/pharmaceuticals-sep-2013</a></p>	<p><a href="http://www.medslearning.leeds.ac.uk/">http://www.medslearning.leeds.ac.uk/</a> Aseptics Study Day Aseptic Processing Programme - online workbook and e-learning programme Pharmacy Calculations Workshop In Process Checking Accreditation within Technical Services</p> <p><b>Open Business and Technical College</b> Pharmaceutical Process Technology</p> <p><b>Bradford College and Sheffield College</b> Level 2 Certificate in Pharmacy Service Skills (NVQ) Level 2 Certificate in Pharmaceutical Science <a href="http://www.bradfordcollege.ac.uk/courses/further/pharmaceuticals-sep-2013">http://www.bradfordcollege.ac.uk/courses/further/pharmaceuticals-sep-2013</a></p> <p><b>ILM Team Leading</b> (run via Colleges) Level 2</p> <p><b>University of Leeds</b> Aseptic Preparation and Dispensing of Medicines</p>

<b>Purchasing and Procurement</b>		
<b>Regions</b>	<b>Pharmacy Assistant</b>	<b>Senior Pharmacy Assistant</b>
<b>Berkshire</b>	Use <b>Chartered Institute of Purchasing and Supply (CIPS)</b> stand alone training days for level 2 - these are free.	Use <b>Chartered Institute of Purchasing and Supply CIPS</b> stand alone training days for level 2 - these are free.
<b>East Midlands</b>	<ul style="list-style-type: none"> <li>▪ <b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b></li> <li>▪ <b>Level 2 Certificate in Pharmaceutical Science</b></li> <li>▪ <b>Chartered Institute of Purchasing and Supply (CIPS)</b></li> </ul>	
<b>East of England (Norfolk, Suffolk &amp; Cambridgeshire)</b>	<b>Level 2 Pharmacy Knowledge Programme</b> <a href="http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/level-2-pharmacy-knowledge-programme/">http://www.nhsppu.uea.ac.uk/education-training-and-development/pharmacy-assistants/level-2-pharmacy-knowledge-programme/</a>	
<b>Kent, Surrey, Sussex (HIOW)</b>		
<b>London &amp; East of England (Bedfordshire, Essex &amp; Hertfordshire)</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b> <b>Level 2 Certificate in Pharmaceutical Science</b> <b>Ordering &amp; Invoicing</b> <b>Introduction to Stock Control</b> <a href="http://www.lpet.nhs.uk">www.lpet.nhs.uk</a>	
<b>National/ Other Providers</b>	<b>Chartered Institute of Purchasing and Supply (CIPS)</b> <a href="http://www.cips.org/">http://www.cips.org/</a>  <b>Government Procurement Service</b> <a href="http://gps.cabinetoffice.gov.uk/about-government-procurement-service/nhs-taskforce-training/course-outlines">http://gps.cabinetoffice.gov.uk/about-government-procurement-service/nhs-taskforce-training/course-outlines</a>  <b>Guild of Healthcare Pharmacists</b> <a href="http://www.ghp.org.uk/groups/UAS@GK/ERHQIE/VNUQCH">http://www.ghp.org.uk/groups/UAS@GK/ERHQIE/VNUQCH</a>	

<b>North East and North Cumbria</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b>
<b>Northern Ireland</b>		
<b>North West</b>	<p><b>City of Liverpool College, Preston's College, The Manchester College, Trafford College, West Cheshire College</b>                      Level 2 Intermediate Apprenticeship in Health (Pharmacy)                      NVQ level 2 Certificate in Pharmacy Service Skills (NVQ) - stand alone                      Level 2 Certificate in Pharmaceutical Science (stand alone)</p> <p><a href="http://www.preston.ac.uk/courses/apprenticeships/pharmacy/">http://www.preston.ac.uk/courses/apprenticeships/pharmacy/</a>  <a href="http://www.liv-coll.ac.uk/subjects/courselist/course/?subjectid=24&amp;crsid=3137">http://www.liv-coll.ac.uk/subjects/courselist/course/?subjectid=24&amp;crsid=3137</a>  <a href="http://www.themanchestercollege.ac.uk/apprenticeships/courses/health-pharmacy-services-1">http://www.themanchestercollege.ac.uk/apprenticeships/courses/health-pharmacy-services-1</a>  <a href="http://www.trafford.ac.uk/courses-detail?FactSheetCode=APP-35-14&amp;market=AP">http://www.trafford.ac.uk/courses-detail?FactSheetCode=APP-35-14&amp;market=AP</a>  <a href="http://www.west-cheshire.ac.uk/course/961/apprenticeships-pharmacy/">http://www.west-cheshire.ac.uk/course/961/apprenticeships-pharmacy/</a></p>	
<b>Oxford</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b>	
<b>Scotland</b>	<p><b>SVQ Pharmacy Services Level 2</b>  <a href="http://www.sqa.org.uk/sqa/enduserpdfview.htm?id=28735">http://www.sqa.org.uk/sqa/enduserpdfview.htm?id=28735</a></p>	
<b>South West</b>	<b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b>	
<b>Wales</b>	<p><b>Level 2 NVQ Certificate in Pharmacy Service Skills (QCF)</b>  <a href="http://www.wcppe.org.uk">www.wcppe.org.uk</a></p>	
<b>West Midlands</b>	<p><b>Stoke on Trent College</b>                      Level 2 Intermediate Apprenticeship in Health (Pharmacy)                      Level 2 NVQ Certificate in Pharmacy Service Skills (QCF) - stand alone</p>	

	<p>Level 2 Certificate in Pharmaceutics (QCF) - stand alone Units of either of the above for CPD/development purposes Contact - Catherine Davies 01782 208208 ext 3448 <a href="mailto:cdavi1sc@stokecoll.ac.uk">cdavi1sc@stokecoll.ac.uk</a></p>	
<p><b>Yorkshire &amp; Humber</b></p>	<p><a href="http://www.medslearning.leeds.ac.uk/">http://www.medslearning.leeds.ac.uk/</a> Mentoring Study Day Coaching for Improved Performance Study Day Customer Care and Communications Study Day Pharmacy Calculations Workshop  <b>Bradford College and Sheffield College</b> Level 2 Certificate in Pharmacy Service Skills (NVQ) Level 2 Certificate in Pharmaceutical Science <a href="http://www.bradfordcollege.ac.uk/courses/further/pharmaceutics-sep-2013">http://www.bradfordcollege.ac.uk/courses/further/pharmaceutics-sep-2013</a></p>	<p><a href="http://www.medslearning.leeds.ac.uk/">http://www.medslearning.leeds.ac.uk/</a> Mentoring Study Day Coaching for Improved Performance Study Day Medicines Management Study Day Medicines Management Scheme - individual workbooks Customer Care and Communications Study Day Pharmacy Calculations Workshop  <b>Bradford College and Sheffield College</b> Level 2 Certificate in Pharmacy Service Skills (NVQ) Level 2 Certificate in Pharmaceutical Science <a href="http://www.bradfordcollege.ac.uk/courses/further/pharmaceutics-sep-2013">http://www.bradfordcollege.ac.uk/courses/further/pharmaceutics-sep-2013</a>  <b>ILM Team Leading</b> Level 2 (run via Colleges)  <b>Level 2 NVQ Business Administration</b> (run via Colleges)  <b>CIPS Level 4</b> ( run via Colleges)</p>

Extended roles for Pharmacy Assistants

Extended roles	
<b>Berkshire</b>	None currently.
<b>East Midlands</b>	Pharmacy Logistics Supervisor (Band 4) Pharmacy Purchasing Administrator (Band 4) Logistics ward list final checking
<b>East of England (Norfolk, Suffolk &amp; Cambridgeshire)</b>	No extended roles are being undertaken in the EoE NSC other than those mentioned above at higher level
<b>Kent, Surrey, Sussex (HIOW)</b>	Pre and In process checking in technical service units
<b>London &amp; East of England (Bedfordshire, Essex &amp; Hertfordshire)</b>	Some interest in final accuracy checking. Medicines Management roles. Homecare
<b>North East and North Cumbria</b>	One Trust undertakes Assistant final accuracy checking (Buttercups Accuracy Checking Course for Dispensing Assistants (band 3)
<b>Northern Ireland</b>	
<b>North West</b>	In-house Trust specific training across North West – management, leadership and supervisory roles.  GMP training provided by NW Technical Services Managers Training Group  Aseptic Preparation & Dispensing (APDM) provided by Leeds University <a href="http://www.engineering.leeds.ac.uk/short-courses/Healthcare/APDM/APDM.shtml">http://www.engineering.leeds.ac.uk/short-courses/Healthcare/APDM/APDM.shtml</a>

	<p>Radiopharmacy staff: specific training under the Ionising Radiation (Medical Exposure) Regulations 1999 (IRMER) (outlined in Appendix II of those regulations)</p> <p>Development of pre &amp; in-process checking under discussion</p>
<b>Oxford</b>	None currently.
<b>Scotland</b>	<p>Key stakeholders have been enquiring about developing training around assembly of controlled drugs and preparing extemporaneous products.</p> <p>A short life working group is looking to develop a standardised pre-selection process for pharmacy support workers within the hospital sector. The first meeting of this Group takes place at the end of August.</p>
<b>South West</b>	<p>SPM'S have enquired about the possibility of using pharmacy assistants as accuracy checkers or in medicines management roles. Our website shows the entry criteria we have put in place to allow them to attend these courses.</p> <p>To date we have not actually had any uptake.</p>
<b>Wales</b>	None currently
<b>Yorkshire &amp; Humber</b>	<p>PIPC in Technical Services Band 3</p> <p>SATOs Process Technologists Band 3</p> <p>Cleanroom Supervisor in Technical Services AP Band 4</p> <p>Patient Supplies within Medicines Management Band 3s</p> <p>Potential enquiries about development of Medicines Management Clinical Support Workers Band 3</p> <p>Clinical Trials Administration support AP Band 3 and 4 roles</p>